

Knowledge Bank Prize Draw | Terms & Conditions

These are the rules which apply to your participation in our “12 days of Christmas” Promotion for 2022.

By participating, all entrants will be deemed to have accepted and be bound by the Terms and Conditions. Please retain a copy for your information.

“Promoter”: Compass Systems Limited, BBIC, Innovation Way, Barnsley, S75 1JL.

1. This prize draw is open to all residents of the United Kingdom (England, Scotland, Wales, Northern Ireland) except employees and their immediate families of Compass Systems Limited, their agencies or anyone professionally connected to the prize draw.
2. Only entrants aged over 18 will be permitted.
3. In entering the prize draw, all entrants confirm that they are eligible to do so and eligible to claim the prize. The Promoter may require any entrant (except residents of Northern Ireland) to provide proof that they are eligible to enter the prize draw, this must be in the form of confirmation of the purchase of a Knowledge Bank licence.
4. Promotional Period: To be entered into the draw, you need to be an active user (either have an active paid licence or you're in a current trial) between 1st December (00:00:01) and 16th December (23:59:59). If you start a trial or subscribe to a plan during this period, you'll be entered into the draw from that point forward.
5. Only one entry per person. Only one email address may be used per person to enter throughout the promotional period. For the avoidance of doubt, 1 purchase = 1 entry.
6. To enter the prize draw, purchase either a monthly or annual Knowledge Bank licence or start a trial up until midnight i.e., at the start of 16/12/2022.
7. The winner of the prize may be asked to provide proof of purchase prior to the prize being issued.
8. The Promoter takes no responsibility for entries which are lost, delayed, corrupted, damaged, misdirected or are not received by the Promoter for any technical, delivery or other reason whatsoever other than through the fault of the Promoter.
9. No bulk entries. Any person making an entry on someone else's behalf, or an entry automatically generated by a computer will be disqualified at the Promoter's discretion. If there is any reason to believe that an entrant has breached these Terms and Conditions or incorrect, illegible, fraudulent, or other invalid or improper information has been provided, the Promoter may, at its sole discretion, immediately disqualify such entrant(s).
10. Prize: There are 13 individual prizes to be won as follows:
 - 1st December – Case of wine - LANDBAY
 - 2nd December – £150 Harrods Voucher - Market Financial Solutions
 - 5th December – Private Skiing Lesson - United Trust Bank Limited
 - 6th December – £165 Voucher for Cookery School – Foundation Home Loans
 - 7th December – Apple Airpod, 2nd Generation – MPowered Mortgages
 - 8th December – £100 Virgin Experience Voucher – Bluestone Mortgages
 - 9th December – £150 Hamper for Harrods – BTL Insider
 - 12th December – 3-month subscription to Bloom and Wild – OSB Group
 - 13th December – £100 Selfridges Voucher – Roma Finance
 - 14th December – 2-night stay at Glamping Site - air_Sourcing
 - 15th December – £100 Amazon Voucher – Mortgage Strategy
 - 16th December – £100 One4All Voucher - Barclays
11. The draw will take place daily at 9AM. Each winner will be selected from all valid entries in accordance with these Terms and Conditions. The prize winner will be selected at random under independent supervision from all validly received entries each within the promotional period. The decision of the Promoter in all promotional matters is final and binding. The Promoter will use reasonable endeavours to contact the selected entrant within 2 hours of the selection process using the contact details the selected entrants supplied. If, despite the Promoter using reasonable endeavours to contact the selected entrant, the selected entrant does not acknowledge within 2 hours of notification, the Promoter reserves the right to select an alternative entrant at random from all remaining entries, with the originally selected entrant forfeiting the prize. This process will continue until a selected entrant acknowledges.

12. General: The result of the Prize Draw is final, and no correspondence will be entered into by the Promoter, except with the winners.
13. The winners will be subject to verification by an independent third party. The prize may be withheld until and unless the Promoter (in its sole discretion) is satisfied that the winners have met the eligibility criteria set out in these Terms and Conditions.
14. The prize is as stated, it is non-transferable, not for resale and no cash or other prize alternative is available. Unless otherwise agreed in writing by the Promoter the prize will only be awarded directly to the winners. The Promoter reserves the right, at its sole discretion, to award an alternative prize of equal or greater value, should the advertised prize (or any element of it) become unavailable for any reason outside of its reasonable control.
15. This promotion cannot be used in conjunction with any other reward or promotion.
16. The winner's details (the individual's name and company name only) will be posted on the Knowledge Bank website and on all its social media accounts and may be used in future press releases and communications by the company.
17. Personal information and contact details supplied by entrants will be stored by the Promoter and used for the purposes of administering the prize draw, including contacting the winners, and the winners of the prize draw agrees that the Promoter may use the winner's name and county of residence to announce the winners of this prize draw and for any other reasonable and related promotional purposes. Data, including the winner's personal data, may be provided to a third-party supplier for the purpose of fulfilling delivery of the prize to the winner.
18. The winner agrees to take part in reasonable publicity and promotional activity related to this promotion with no recompense.
19. Events may occur that render the draw itself or the awarding of the prize impossible due to reasons beyond the control of the Promoter. Where circumstances make this unavoidable or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this promotion or the awarding of prizes, the Promoter reserves the right to suspend, cancel or amend the promotion or these Terms and Conditions, at any stage. The Promoter will be responsible for any loss or damage suffered by the entrant as a result thereof if such loss or damage is because of a breach by the Promoter of these Terms and Conditions or the Promoter acting negligently. Otherwise, the Promoter will not be liable for any loss or damage suffered by the entrant because of the suspension, cancellation or amendment of the promotion or these Terms and Conditions. The Promoter will always endeavour to minimise the effect to participants to avoid undue disappointment.
20. The Promoter and its suppliers will be liable for any change, compensation, cancellation, loss, damage, expense, or failure to perform any contractual obligation if such liability arises because of a breach by the Promoter of these Terms and Conditions or the Promoter acting negligently. Otherwise, the Promoter will not have any such liability where it is due to any event or circumstances, which the Promoter (or its suppliers) could not foresee or avoid.
21. Any question concerning the legal interpretation of this offer and these Terms and Conditions will be based on English law and the Courts of England and Wales will have exclusive jurisdiction.